

A woman with long blonde hair, wearing a white tank top and blue jeans, is walking a dog on a cobblestone path. The dog is a light-colored breed, possibly a Weimaraner, with its mouth open and tongue hanging out. In the background, there is a large, light-colored building with a balcony and some greenery.

MOUNT NELSON

A BELMOND HOTEL
CAPE TOWN

THE NELLIE WELCOMES PETS

MOUNT NELSON



THE MOUNT NELSON, A BELMOND HOTEL, WELCOMES GUESTS AND THEIR FURRY COMPANIONS WITH AN ARRAY OF UNIQUE EXPERIENCES IN COLLABORATION WITH CHOMMIES.

WINING AND DINING WITH YOUR PET

Savour an afternoon making cherished memories with your pets. You can do so by treating them to a dedicated pet menu during Afternoon Tea at The Lounge or by enjoying drinks, snacks, or a sumptuous meal at Oasis, Planet Bar, or Verandah, where special treats are available to order for your furry companions.

At all outlets a Chommies mat and bowl will be provided to ensure a comfortable time while dining.

Pets are restricted from the following areas of the resort: pool areas, Librisa Spa, Chef's Table, the hair salon and The Red Room.

AFTERNOON TEA AT THE NELLIE

Book at table for Afternoon Tea and enjoy the traditions of the famous experience and a delectable pet menu will be prepared just for your four-legged friend with items such as Peanut Butter Bone Biscuits, Braised Pig Ear and Carrot, Beef Consommé Jelly, Rare Roast Beef and Marrow.

For other outlets, Field + Forest wet pet meals available at R95 per portion and complimentary Field + Forest dry meals available to order.

Bookings to be made directly with Restaurant Reservations in order to book tables set aside for pets, based on availability.

While we're thrilled to have your tail-wagging family members join us, we also want to keep our grounds pristine for all to enjoy. Please ensure your pet uses the designated ablution area near the tennis courts. Here you'll find a lovely patch of lawn and bins for any dog deposits that need to be made. Please let your waiter know if you require a complimentary throw-away bag.



NELLIE THE CAT

As you unwind in the Lounge or enjoy the pleasant ambiance of the Verandah, be sure to keep an eye out for Nellie, the beloved hotel house cat. Nellie was born on the property, he is about 15 years old. Since then, he has captured the hearts of staff and guests alike, becoming much-loved celebrity in his own right. Nellie, graces us with his presence as a permanent guest. With an air of elegance, he spends his days basking in the warm sunlight or gracefully patrolling his domain. He adores smoked salmon and expects to be served a weekly treat of clotted cream. Don't miss the chance to encounter Nellie during your stay, as he adds a touch of charm and charisma to the hotel experience.

Nellie is a permanent guest of the hotel and spends most of his leisure time in reception, Lord Nelson and in the Verandah spaces. Please be conscious of his personal space when walking your pet.

MOUNT NELSON



STAY IN STYLE WITH YOUR FURRY FRIEND

Check into one of The Nellie's pet-friendly rooms equipped with Chommies items, purchase limited-edition Chommies accessories and explore the expansive grounds of Cape Town's iconic inner-city oasis with your travelling four-legged friend.

The following rooms and suites are available to book:

SUPERIOR ROOM

These inviting rooms are perfect for a plush king-size or twin bed arrangement. These specific Superior Rooms also have a small garden.

JUNIOR SUITE

For guests requiring more spacious accommodation, Junior Suites offer a bedroom with an open-plan lounge area. These specific Junior Suites have a small garden.

STUDIO SUITE

Light and airy, Studio Suites are open plan and feature a spacious bedroom and lounge area and a luxurious marble bathroom. These specific Studio Suites contain a terrace in the front and a garden at the back.

DELUXE STUDIO SUITE

These are larger open plan suites feature a luxurious and spacious bathroom, terrace in the front and garden at the back.

IN-ROOM AMENITIES

The following amenities are available in the room:

- Food bowl per pet
- Water bowl per pet
- Cork mat to place food and water bowl on
- Bed per pet
- Welcome card addressed to the pet
- Small bag of welcome treats
- Welcome drink of chilled Rooibos Tea
- Roll of poop bags

Each room will be set up with a pet mini bar, charged on consumption, containing water, pet treats, Rooibos tea, buchu tea and green tea plus additional poop bags.

Room service pet menu will also be available. Wet pet meals available at additional cost per portion and complimentary dry meals available to order.

FINER DETAILS

CANCELLATION POLICY GENERAL

Reservations must be cancelled 72-hours prior to the arrival date to avoid a one nights penalty for every three nights booked.

DEPOSIT GENERAL

Full prepayment required 14 business days prior to check-in. Advance Purchase rates require full prepayment at the time of booking and is non-refundable in case of changes or cancellations.

PET POLICY

Your four-legged friend will feel right at home here at the Nellie. Dedicated amenities and a pet room service menu is available to pamper four-legged guests. Please keep dogs on a lead within the hotel and in the garden. Surcharge of R1045 per pet, per night will be charged. R95 per portion of wet pet meals, complimentary dry meals. Pet friendly rooms and suites are based on availability. Bookings made directly with the Reservations Department.

EXTRA BEDS

Available on request at an additional charge, which includes breakfast daily at the hotel restaurant.

MOUNT NELSON



OUT AND ABOUT

For any assistance dial 3 for concierge.

CHOMMIES

- Cape Town studio, 550m from Mount Nelson

PET SHOP

- Absolute Pets on Kloof Street

PET FRIENDLY PARKS AROUND MOUNT NELSON

- De Waal Park, 650m from Mount Nelson
- The Company's Garden, directly across from Mount Nelson

FURTHER OUT FOR BEACHES AND MARKETS

- Camps Bay Beach, dogs are welcome 18h00 - 09h00
- Clifton 1st Beach, dogs are welcome any time of day
- Oranjezicht City Farm Market, Saturday 08h15 - 14h00 and Sunday 09h00 - 14h00
- Seapoint Promenade walk
- Table Mountain Pipe Track or Table Mountain Road walks
- Lions Head and Signal Hill

WALKERS AND DOG SITTERS

MARY PUPPINS DAY CARE & SITTING

064 547 5869

CAT + BEAR DAY CARE

43 Breda Street, Gardens | 073 316 1076

DAY CARE & DOG HOTEL AT FRITZ DOG HOTEL

021 200 4244

HEALTH AND WELLBEING

THE ANIMAL HOSPITAL IN GREEN POINT

Monday - Friday from 08:00 - 18:30

Saturday from 08:00 - 13:30

Sunday CLOSED

86 High Level Road, Green Point, 4km from Mount Nelson

THE ANIMAL HOSPITAL IN ROSMEAD | 24 Hour Vet

78 Rosmead Avenue, Kenilworth, 13km from Mount Nelson

VET ON CALL

Dr Monica Burger, 082 072 6299

BEHAVIOURIST

Karis, 073 729 81 94

www.happydogs.co.za

GROOMING

TipTop Dog Groomers, 072 212 9448

A BIT MORE ABOUT CHOMMIES

To elevate your and your pet's stay, the Mount Nelson has collaborated with local accessory brand Chommies, whose creations are supplied in the rooms as well as outlets for the comfort of your pets.

Chommies luxury pet items will be available to purchase soon which includes an exclusive Mount Nelson x Chommies range. Borrowing from the South African term for pals, Chommies presents a colourful world of accessories, handcrafted by local artisans in its Cape Town studio. The collaboration includes pet essentials like leashes, adjustable collars, basket bags, loop keyrings, and other personalised items. As a celebration of the bright and bold aesthetics that bring joy to every stay, 10% of proceeds from the Mount Nelson x Chommies accessories will go to the Underdog Project, a registered Non-Profit and Public Benefit Organisation working with vulnerable children and dogs in Cape Town, South Africa.

MOUNT NELSON



PET POLICY

For the safety and comfort of our guests, you are kindly requested to follow some simple rules during your stay with your pet:

- Pets must be on a lead at all times while on property.
- Pets should be older than 1 year.
- Two pets per room and two pets per table are permitted.
- Dogs and cats allowed, other species considered with prior arrangement.
- Pets to remain at owners side during housekeeping and all room services.
- Pets are not to be left unattended while on the property or in guest rooms.
- Up to date vaccination records required, including Kennel Cough.
- Pets are restricted from the following areas of the resort: pool areas, Librisa Spa and The Red Room.
- On booking, please advise the size of your pet so that we may cater accordingly for in room and restaurant amenities.
- Designated tables are allocated for pets and are based on availability.
- All restaurant and room reservations should be booked directly and not via website or dineplan.

- Pet sitters are available (pre-booked and subject to availability).
- If your pets are left unattended and a disturbance occurs, we may interrupt your hotel activities or services.
- Pets are not allowed on any furniture other than designated mats and areas.
- If there is any damage to the room caused by your pet, the cost of repairs will be charged to your account. You will also be responsible for any compensation given to other guests staying on the property due to a disturbance caused by your pet and this will be charged to your account.
- The pet owner hereby represents to Mount Nelson that their pet is not inclined to bite or scratch, and that in the event that their pet bites or scratches causing injury while on the resort premises, the owners hereby agree to fully indemnify and hold harmless Mount Nelson from any liability which the resort may incur, including but not limited to, reasonable attorney fees, relating to such pet attack.

Mount Nelson, A Belmond Hotel, Cape Town
76 Orange Street, Cape Town, South Africa
Restaurant: restaurantreservations.mnh@belmond.com
Accommodation: reservations.mnh@belmond.com
+27 (0)21 483 1000

BELMOND.COM