

ENERGY POLICY AND GLOBAL SUSTAINABILITY OF MAROMA

Version: 4.0

Updated: March 2026

Owner: Global Head of Environment and Social Impact

BELMOND

Maroma embodies the true spirit of the Riviera Maya. Discovered by chance, born out of love, and designed according to sacred and timeless principles and traditions, this exclusive 72-room accommodation is located in Quintana Roo, Mexico, a region rich in biodiversity, culture, and archaeological heritage.

The property is surrounded by lush jungles and mangroves, which serve as habitats for various endemic species, many of which are protected, threatened, or endangered. Situated on the beachfront, the hotel is less than 1 km from the Mesoamerican Barrier Reef System. This beach is a nesting and hatching site for marine turtles, an endangered species.

The hotel offers independent five-star rooms, swimming pools, the Maroma Spa by Guerlain, as well as a variety of food and beverage establishments open to the public.

We recognise that the environmental and social impact of these business operations needs to be carefully managed. All our operations are in this policy's scope including food and beverage sourcing, textiles and furniture and guest experiences on site e.g. spas. This policy does not extend to how guests travel or off property experiences and excursions. We are committed to enabling guests to engage with our sustainability journey and efforts.

Our committed approach to sustainable tourism is based on three pillars:

1. GASTRONOMY

Our ambition is to reduce our impact on food and beverage value chains while encouraging positive changes in the culinary ecosystem.

WE COMMIT TO:

- focus on sourcing local products with better traceability and increase vegetarian/vegan options;
- design our rations to minimise food waste and close the cycle through composting;
- partnering with suppliers and farmers who source ingredients responsibly¹ and minimize the use of plastics;
- Champion best practices for energy, waste and water management in our kitchens.

2. HABITAT

Our ambition is to reduce our dependence on resources while protecting and enriching the natural habitat around us.

WE COMMIT TO:

- improve energy efficiency;
- obtaining energy from renewable sources;
- to manage water that preserves and maintains its quality;
- managing waste by increasing recycling and resource efficiency;

¹ Detailed guidance provided by Belmond Purchasing Policy V3 2026, including confidential guidance on raw materials such as meat, dairy, eggs, fish, seafood, coffee and cocoa.

- protect and enhance biodiversity in the area;
- regenerate the natural habitat on the property;²
- Traceable furniture and textiles that are ethically and sustainably sourced.

3. PEOPLE

Our ambition is to foster a safe and inclusive environment for all. We partner with and support our teams, supply chain partners, and local communities to help them thrive.

OUR COMMITMENTS TO THE BELMOND TEAM ARE AS FOLLOWS:

- Constantly review our Health and Safety procedures to ensure they are the best they can be, in order to protect everyone who works with or for us
- Offer a fair or commensurate wage to all direct employees, in line with the guidelines of the Fair Wage Network
- Ensure team well-being with a comprehensive set of benefits
- Provide access to the confidential "Speak Up" hotline to our team and to the LVMH "Alert" line to our team and external stakeholders, including our suppliers and guests
- Always show respect and support for one another, organizing learning through appropriate training and promoting trust
- Maximising local employment to support the communities in which we operate

OUR COMMITMENTS TO LOCAL COMMUNITIES ARE AS FOLLOWS:

- Source products and services locally wherever possible, in accordance with fair trade principles
- Ensure that our suppliers abide by LVMH's labor standards and social responsibilities in our Code of Conduct for Suppliers and Business Partners
- To make it easy for our teams to share their knowledge and skills through volunteering activities, helping people in the local community reach their full potential
- Continue to collaborate closely with trusted partners for all of our community engagement efforts

We are committed to raising awareness among our teams, suppliers and business partners about our sustainability initiatives. We will engage them in practical training sessions and send them relevant newsletters regularly, ensuring that they understand and respect our commitments and values. While this policy does not cover how guests arrive and depart from our destinations or excursions and experiences outside of the property in question, we will encourage on-site activations to engage guests with our journey and sustainability efforts.

We diligently adhere to general global guidelines to ensure consistency and alignment with our sustainability goals. At the same time, we recognize the unique challenges and opportunities that present themselves at British Pullman. Therefore, we develop our own action plans and roadmaps tailored to our specific contexts. This approach allows us to implement effective and innovative solutions that contribute to our collective mission of

² For non-food aspects

MAROMA ENERGY & SUSTAINABILITY POLICY

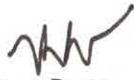
sustainability. Combining global standards with localized initiatives, we strive to make a meaningful impact on the environment and the communities we serve.

We are committed to continuous improvement based on the EarthCheck Certified program's annual external benchmarking, which provides tools and indicators that help our team minimize our environmental footprint and be accountable for our actions. As a member of the LVMH Group, we align with its sustainability reporting protocols, which are also independently audited.

Belmond complies with all applicable laws and respects the regulations of the countries in which we operate.

We are committed to reviewing this policy annually so that we can monitor our improvements and set annual targets. We are also committed to ensuring that the policy is shared with all appropriate stakeholders, including but not limited to guests, teams, suppliers and local authorities.

Our commitment is protected by our CEO and management team.



Renata Portes
General Manager

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VERSION:	DIVISION:	AUTHORITY:
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POLICY OWNER:	CONTACT:	ASSOCIATED POLICIES AND GUIDANCE:
Global Head of Environment and Social Impact	Carmel McQuaid Alison Gubbins	Sustainable Procurement Policy Community Engagement Policy

BELMOND