



JIMBARAN PURI

A BELMOND HOTEL
BALI

HEALTH AND SAFETY DIRECTORY

01 **WELCOME TO YOUR SANCTUARY**

We're delighted to reopen the doors of Jimbaran Puri and warmly welcome you back to our iconic retreat on the island of Bali.

In light of COVID-19, we wish to reassure you that your safety and wellbeing are our highest priority. We have put careful new protocols in place, ensuring you can continue to enjoy the pleasures of our hideaway with confidence.

Look forward to a holiday of a lifetime on the island of Bali, whose very name conjures up images of paradise. Explore our resort to discover a warm, Balinese-village ambience.

Stay on site to enjoy in-room spa treatments or head out to explore the glorious beaches, take time to relax and soak up the serenity of our resort.

We've outlined the main procedures regarding your stay below. For more information on Belmond's commitment to safe travel, please see our website: <https://www.belmond.com/legal/coronavirus>

We look forward to seeing you soon. Until then, stay safe, stay well, and stay curious!

Charles Kneipp, General Manager

02 **PRE-ARRIVAL & ARRIVAL**

FACE MASKS

Face Masks are available in your room. Bali Health Department requires masks to be worn in public areas. We can provide a single-use disposable mask for any guest needing one. If you'd like to purchase a durable, reusable cloth mask, please visit our Spa Boutique

TEMPERATURE CHECK

Please be aware that we will be asking all guests to undergo a contactless temperature check on arrival. Anyone who does not complete the check will not be permitted to enter the hotel.

PARKING

Valet parking will be provided for all guests as usual. For other options, such as parking your own vehicle, please contact the hotel for assistance.

CHECK-IN

Why not take advantage of the digital check-in option available on our Belmond App?

Alternatively, our staff will assist your check in process in your room. Physical distancing will be in effect, with signage displayed in the public areas.

03 **ACCOMMODATIONS**

CLEANLINESS

As you would expect, we remain uncompromising in our approach to cleanliness. We have collaborated with leading health and hygiene authorities to ensure our guests, employees and community are protected. Enhanced protocols have been implemented, which will be constantly reviewed to guarantee our even-higher standards are upheld.

IN-ROOM CARE PACKAGE

In your room, you'll find a selection of products provided. We hope you'll enjoy using the items – hand sanitizer pump, disinfectant spray, and wipes, face mask and hand lotion – during your stay, and feel free to take them home with you.

SERVICES ON REQUEST

Housekeeping services is available during your stay. Please request the following services if you would like them: turndown amenity, mini-bar, wine opener, laundry service, magazines and other additional housekeeping services.

04 **WINING & DINING**

RESTAURANT

Our restaurant and outdoor venues have been spaced according to the latest local government regulations regarding physical distancing. You can browse our breakfast, lunch and dinner menus on the Belmond App or your smartphone. Single-use printed menus are available on request.

IN-ROOM DINING

Our in-room dining menu allows you to savor Balinese and International specialties in the comfort of your room or on your outside terrace. You can also find additional menus, such as mini-bar and wine list, on the Belmond App.

PRIVATE DINING

On request, we can set up a beautiful private dining experience for you by Jimbaran beach, or in the privacy of your room.

05 **WELLBEING**

SPA

Relax in one of our outdoor gazebos, pop up spa or in your room for a soothing therapy. We also offer rituals for younger guests and spa packages that give you days of indulgence. Advance bookings are required

POOL

Our stunning infinity-edge pool can be found at the heart of the resort, while staff are on-hand to bring snacks and drinks from Puri Bar.

We ask you to read our safety regulations, which are clearly displayed in the pool area.

06 **OUT & ABOUT**

PUBLIC AREAS

Masks must be worn in almost all public areas around the island, including restaurants, coffee shops, and tourist destinations.

07 **FOND FAREWELL**

CHECK-OUT

Check-out process at the front desk. Payment with a contactless option is preferable. Please take advantage of our paperless check out with the invoice sent via email. Use our Belmond App to enjoy virtual checkout. While you are there, why not explore other Belmond properties around the world read our inspiring publications to help you plan your next adventure?