



**WELCOME TO
LE MANOIR AUX QUAT'SAISONS**

01 **WELCOME TO YOUR OXFORDSHIRE HOME**

We are delighted to reopen the doors of Le Manoir aux Quat'Saisons and warmly welcome you back to rural Oxfordshire.

In light of the COVID-19 pandemic, we wish to reassure you that your safety and wellbeing are our highest priority. We have put careful new protocols in place, ensuring you can continue to enjoy the pleasures of our house and gardens with confidence.

We hope that whilst you are with us, you will take time to wander through our tranquil gardens and enjoy the many secluded corners. It truly is a house for all seasons; in the summer there's an abundance of lush colour, while in winter the honey-hued walls are warmed by roaring open fires. The area's rural charms extend way beyond our walls. The ridges and valleys of the Chiltern Hills and charming Cotswold villages make for an enchanting afternoon of adventure.

We've outlined the main procedures regarding your stay below. For more information on Belmond's commitment to safe travel, please see www.belmond.com/legal/coronavirus.

We look forward to seeing you soon. Until then, stay safe, stay well, and stay curious!

Eveline Noort
General Manager

02 **PRE-ARRIVAL & ARRIVAL**

TEMPERATURE CHECK

Please be aware that we will be asking all guests to undergo a contactless temperature check on arrival at reception. Anyone who does not complete the check will not be permitted to enter the hotel.

CHECK-IN

Why not take advantage of the digital check-in option available on our Belmond app?

Alternatively, check in at the reception. A hotel porter will escort you. If there are other guests present, the hotel porter will lead you to the lounge to relax until the reception is free. Social distancing will be in effect, with signage displayed by the main entrances and in the lobby area.

FACE COVERINGS

We have placed an amenity kit in your bedroom, which includes a single-use disposable mask should you wish to use it. Our team members will be wearing face coverings. The UK government requires face coverings to be worn on all public areas.

PARKING

Car parking spaces are available for you to park your own car and a hotel porter will help direct you. Valet parking will be available should you prefer. Please contact the hotel in advance for assistance.

03 **ACCOMMODATION**

CLEANLINESS

As you would expect, we remain uncompromising in our approach to cleanliness. We have collaborated with leading health and hygiene authorities to ensure our guests, employees and community are protected. Enhanced protocols have been implemented, which will be constantly reviewed to guarantee our even-higher standards are upheld.

IN-ROOM CARE PACKAGE

In your room, you will find a selection of products provided. We hope you'll enjoy using the Branche d'Olive range and feel free to take them home with you. In addition, hand sanitiser spray and a face covering has been placed in your bedroom draw for your use should you require it.

SERVICES ON REQUEST

Please request the following services if you would like them: evening turndown service and amenity, laundry service, magazines and other additional housekeeping services. Please contact our reception team to schedule cleaning services over the duration of your stay.

04 WINING & DINING

Breakfast: 07.30-10.30

Lunch: 12.15-14.15

Afternoon Tea: 15.30-17.30

Dinner: 18.30-21.00

Take your seat for a culinary experience like no other and prepare to experience Raymond Blanc's gastronomic flair, described as a "twist of imaginative genius". Our two-Michelin-starred restaurant is at the heart of the Le Manoir experience.

RESTAURANT

Our restaurant and outdoor terrace have been spaced according to the latest government guidelines regarding social distancing. You can browse our breakfast, lunch and dinner sample menus on the Belmond app on your smartphone. Single-use printed menus are available on request. Please note dishes are subject to change.

In order to adhere to the social distancing recommendations we have carefully allocated individual arrival times. To ensure you receive the very best service and comfort, we respectfully ask that you arrive, ready to be seated at your table, at the allocated time of your reservation.

For dinner, Raymond and his team have created a delicious 7-course tasting menu. Each dish uses the very best seasonal ingredients, many of which have been picked from our very own potager garden within the grounds of Le Manoir.

IN-ROOM DINING

Our in-room dining menu allows you to savour specialties in the comfort of your room or on your outside terrace. A menu can be found in your dressing table draw. You can also find our wine list on the Belmond app.

05 OUT & ABOUT

GARDENS

Take time to wander through our tranquil gardens and enjoy the many secluded corners. Beyond the eye-catching flower beds and borders are vegetable and herb gardens that provide the kitchen and The Raymond Blanc Cookery School with ultra-fresh organic produce.

PUBLIC AREAS

Hand sanitiser is available in the public areas.

06 **FOND FAREWELL**

CHECK-OUT

Our check-out time is 11.30am. Please call ahead of your checkout so that we can prepare your account.